



## SSA Standard : Cloud Backup Security Rules (only with SBackup, MedicBackup and Replica services)

Keep your data safe with our fully managed backup solutions. Your files and databases<sup>1</sup> will be safe if disaster strikes.

1- most databases supported

## SUPERVISED

Online backup service featuring 100% proactive supervision and verification by our professional technicians who will contact you by phone if a problem pops up the day before, and solve it for you!

### Supervision ;

*Support + Backup reports + Direct communication with you in the event of a problem*



## SECURE

Your files benefit from triple protection : local encryption, secure transfer (SSL Tunnel) and backup on our servers.

### Security ;

*Local encryption + SSL Tunnel + Servers in Canada*



## AUTOMATED

Background backup is performed automatically according to your backup schedule.

### Automation ;

*Tested IT structure + Backup supervision and verification + Planned backup schedule + No user intervention required*



### Advantages of our backup services complying to the SSA Standard :

- Daily background backups.
- Retention period :
  - 60-day with SBackup
  - 90-day with MedicBackup
  - Up to 1 year with Replica
- Daily backup tracking by specialized technicians.
- Proactive technical support in the event of a problem.
- Commitment to quality services.

*Supervision, Security and Automation.*

**Unique and only at IT Cloud.ca**